

ADDITIONAL HEALTH INFORMATION

FOR CUSTOMERS WITH SPECIAL HEALTH CONCERNS

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbiological contaminants are available from the **Safe Drinking Water Hotline (1-800-426-4791)**.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- (A) **Microbial contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- (B) **Inorganic contaminants**, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- (C) **Pesticides and herbicides**, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- (D) **Organic chemical contaminants**, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
- (E) **Radioactive contaminants**, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's **Safe Drinking Water Hotline at 1-800-426-4791**.

HOW TO REACH US

If you have any questions about this report or concerning your water utility, please contact your local FGUA office at (877) 552-3482 or visit our web site at <http://www.fgua.com>. The local FGUA office is open from 8:00 AM until 5:00 PM, Monday through Friday.

The FGUA encourages its customers to become involved in decisions that may affect the quality of their drinking water. Customers interested in becoming involved may attend regularly scheduled meetings of the FGUA Board of Directors. These meetings are advertised in your local newspaper and also on the web site.

SOURCE WATER ASSESSMENT PLAN

In 2009, the Florida Department of Environmental Protection (FDEP) performed a Source Water Assessment for Lee County Utilities. The assessment results are available on the FDEP Source Water Assessment and Protection Program website at www.dep.state.fl.us/swapp.



PINE LAKES MHP PWS ID# 5364150 2010 ANNUAL DRINKING WATER QUALITY REPORT

Este informe contiene información muy importante sobre su agua potable. Tradúscalo o hable con un amigo quien lo entienda bien.

We are pleased to present to you this year's Annual Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water.

We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. If you have any questions or concerns about the information provided in this report, please call any of the numbers listed.

WHERE YOUR WATER COMES FROM

Our water is supplied by Lee County Utilities; The North Lee County water treatment plant treats groundwater from the lower hawthorn aquifer from the North Lee County well field. This water is treated by reverse osmosis, chlorinated for disinfection purposes and then fluoridated for dental purposes.

HOW WE ENSURE YOUR DRINKING WATER IS SAFE

The FGUA routinely monitors for contaminants in your drinking water according to Federal and State laws, rules, and regulations. Except where indicated otherwise, this report is based on the results of our monitoring for the period of January 1 to December 31, 2010. Data obtained before January 1, 2010, and presented in this report are from the most recent testing done in accordance with the laws, rules, and regulations.

As authorized and approved by the EPA, the State has reduced monitoring requirements for certain contaminants to less often the once per year because the concentrations of these contaminants are not expected to vary significantly from one year to another. As a result some of our data is more than one year old.

HOW TO READ THE TABLE

In the table, you may find unfamiliar terms and abbreviations. To help you better understand these terms we've provided the following definitions:

Action level (AL) – the concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Initial Distribution System Evaluation (IDSE): An important part of the Stage 2 Disinfection Byproducts Rule (DBPR). The IDSE is a one-time study conducted by water systems to identify distribution system locations with high concentrations of trihalomethanes (THMs) and haloacetic acids (HAAs). Water systems will use results from the IDSE, in conjunction with their Stage 1 DBPR compliance monitoring data, to select compliance monitoring locations for the Stage 2 DBPR.

Maximum contaminant level or MCL – the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum contaminant level goal or MCLG – the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum residual disinfectant level or MRDL – the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum residual disinfectant level goal or MRDLG – the level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

ND – means not detected and indicates that the substance was not found by laboratory analysis

ppm – parts per million or milligrams per liter is one part by weight of analyte to one million parts by weight of the water sample.

ppb – parts per billion or micrograms per liter is one part by weight of analyte to one billion parts by weight of the water sample.

pCi/l – picocuries per liter is a measure of the radioactivity in water.

TT – Means treatment technique, a required process intended to reduce the level of contaminant in drinking water.

NORTH LEE COUNTY REVERSE OSMOSIS PLANT - NON-SECONDARY CONTAMINANTS TABLE

| MICROBIOLOGICAL CONTAMINANTS | | | | | | | | |
|-------------------------------------|-----------------------------|-------------------|-----------------------------------|------|--|--|--|--------------------------------------|
| Contaminant and Unit of Measurement | Dates of sampling (mo./yr.) | MCL Violation Y/N | Highest Monthly Percentage/Number | MCLG | MCL | | | Likely Source of Contamination |
| Total Coliform Bacteria | Monthly 2010 | N | 2.8% | 0 | For systems collecting at least 40 samples per month: presence of coliform bacteria in 5% of monthly samples. For systems collecting fewer than 40 samples per month: presence of coliform bacteria in 1 sample collected during a month. | | | Naturally present in the environment |

| RADIOLOGICAL CONTAMINANTS | | | | | | | | |
|--|-----------------------------|-------------------|----------------|------------------|------|-----|--------------------------------|--|
| Contaminant and Unit of Measurement | Dates of Sampling (mo./yr.) | MCL Violation Y/N | Level Detected | Range of Results | MCLG | MCL | Likely Source of Contamination | |
| Alpha emitters (pCi/L) | 02/07, 06/07, 08/07 | N | 3.3 | ND– 3.3 | 0 | 15 | Erosion of natural deposits | |
| Radium 226 + 228 or combined radium. (pCi/L) | 02/07, 06/07, 08/07 | N | 1.7 | 0.9 – 1.7 | 0 | 5 | Erosion of natural deposits | |

| INORGANIC CONTAMINANTS | | | | | | | | |
|-------------------------------------|-----------------------------|-------------------|----------------|------------------|------|-----|--|--|
| Contaminant and Unit of Measurement | Dates of sampling (mo./yr.) | MCL Violation Y/N | Level Detected | Range of Results | MCLG | MCL | Likely Source of Contamination | |
| Cyanide (ppb) | 02/08 | N | 60 | N/A | 200 | 200 | Discharge from steel/metal factories; discharge from plastic and fertilizer factories | |
| Fluoride (ppm) | 01/10 – 12/10 | N | 0.86 | 0.26 – 0.86 | 4 | 4.0 | Erosion of natural deposits; discharge from fertilizer and aluminum factories. Water additive which promotes strong teeth when at optimum levels between 0.7 and 1.3 ppm | |
| Nitrate (as Nitrogen) (ppm) | 02/10 | N | 0.02 | N/A | 10 | 10 | Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits | |
| Nitrite (as Nitrogen) (ppm) | 02/10 | N | 0.002 | N/A | 1 | 1 | Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits | |
| Sodium (ppm) | 02/08 | N | 70.2 | N/A | N/A | 160 | Salt water intrusion, leaching from soil | |

| STAGE 1 DISINFECTANTS AND DISINFECTION BY-PRODUCTS | | | | | | | | |
|---|-----------------------------|---------------------------|----------------|------------------|---------------|-------------|---|--|
| Disinfectant or Contaminant and Unit of Measurement | Dates of sampling (mo./yr.) | MCL or MRDL Violation Y/N | Level Detected | Range of Results | MCLG or MRDLG | MCL or MRDL | Likely Source of Contamination | |
| Chloramines (ppm) | Monthly 2010 | N | 3.4 | 0.1 – 5.8 | MRDLG = 4 | MRDL = 4.0 | Water additive used to control microbes | |
| Haloacetic Acids (five) (HAA5) (ppb) | Quarterly 2010 | N | 9.0 | ND – 28.0 | NA | MCL = 60 | By-product of drinking water disinfection | |
| TTHM [Total trihalomethanes] (ppb) | Quarterly 2010 | N | 8.3 | 0.34 – 22.0 | NA | MCL = 80 | By-product of drinking water disinfection | |

| LEAD AND COPPER (TAP WATER) | | | | | | | | |
|-------------------------------------|-----------------------------|------------------|------------------------|------------------|------|-------------------|--|--|
| Contaminant and Unit of Measurement | Dates of sampling (mo./yr.) | AL Violation Y/N | 90th Percentile Result | Exceeding the AL | MCLG | AL (Action Level) | Likely Source of Contamination | |
| Copper (tap water) (ppm) | 08/10 | N | 0.464 | 0 | 1.3 | 1.3 | Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives | |
| Lead (tap water) (ppb) | 08/10 | N | 1.3 | 0 | 0 | 15 | Corrosion of household plumbing systems, erosion of natural deposits | |

CONSECUTIVE SYSTEM (PINE LAKES)

| LEAD AND COPPER (TAP WATER) | | | | | | | | |
|-------------------------------------|-----------------------------|------------------|------------------------|--|------|-------------------|--|--|
| Contaminant and Unit of Measurement | Dates of sampling (mo./yr.) | AL Violation Y/N | 90th Percentile Result | No. of sampling sites exceeding the AL | MCLG | AL (Action Level) | Likely Source of Contamination | |
| Copper (tap water) (ppm) | 09/30/08 | N | 0.034 | 0 | 1.3 | 1.3 | Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives | |

| Disinfectant or Contaminant and Unit of Measurement | Dates of sampling (mo./yr.) | MCL or MRDL Violation Y/N | Level Detected | Range of Results | MCLG or MRDLG | MCL or MRDL | Likely Source of Contamination | |
|---|-----------------------------|---------------------------|----------------|------------------|---------------|-------------|---|--|
| Chloramines (ppm) | Monthly 2010 | N | 3.2 | 0.5 – 4.3 | MRDLG = 4 | MRDL = 4.0 | Water additive used to control microbes | |

| STAGE II DISINFECTANTS AND DISINFECTION BY-PRODUCTS | | | | | | | | |
|---|-----------------------------|---------------------------|----------------|------------------|---------------|-------------|---|--|
| Disinfectant or Contaminant and Unit of Measurement | Dates of sampling (mo./yr.) | MCL or MRDL Violation Y/N | Level Detected | Range of Results | MCLG or MRDLG | MCL or MRDL | Likely Source of Contamination | |
| Haloacetic Acids (five) (HAA5) (ppb) | 01/10 | N | 0.41 | 0.34 – 0.41 | NA | MCL = 60 | By-product of drinking water disinfection | |

TABLE NOTE

- A. Results in the Level Detected column for radiological contaminants, inorganic contaminants, synthetic organic contaminants including pesticides and herbicides, and volatile organic contaminants are the highest average at any of the sampling points or the highest detected level at any sampling point, depending on the sampling frequency, for bromate, chloramines, or chlorine, the level detected is the the highest running annual average (RAA), computed quarterly, of monthly averages of all samples collected. For haloacetic acids or TTHM, the level detected is the highest RAA, computed quarterly, of quarterly averages of all samples collected if the system is monitoring quarterly or is the average of all samples taken during the year if the system monitors less frequently than quarterly. Range of Results is the range of individual sample results (lowest to highest) for all monitoring locations, including Initial Distribution System Evaluation (IDSE) results as well as Stage 1 compliance results.
- B. If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The FGUA is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the safe drinking water hotline or at <http://www.epa.gov/safewater/lead>.