



NEWS

FOR MEDIA INFORMATION: Matthew Rihs, 727-372-0115

FOR IMMEDIATE RELEASE

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FGUA COMPLETES CONSOLIDATED UTILITY SYSTEM ACQUISITION

On December 23rd, The Florida Governmental Utility Authority (FGUA) assumed ownership and management of the Consolidated Utility System, which includes Colonial Manor, Dixie Groves, Holiday, Virginia City, and Pasco Utility Systems. The FGUA acquired the former Aloha Utilities in February 2009 and operates other systems in Lee and Collier Counties. Customers in the newly acquired system will begin receiving their bills directly from the FGUA in January. Water and wastewater plant operations, system maintenance, meter reading, and customer service will be provided by the FGUA's contract operator, US Water Services/Wade Trim. US Water Services/Wade Trim has extensive utility system operations and maintenance experience in Florida and throughout the country. Overall management, customer advocacy, capital project management and financial services will be provided by Government Services Group, Inc., who is the System Manager for the FGUA's utility systems.

The Consolidated Systems have no capital improvements identified for the first five years, due to recent upgrades performed by the previous owner. A Utility Advisory Committee (UAC), consisting of customers in the service areas, will be organized to provide customer feedback to the FGUA regarding customer service issues, capital improvement plans, environmental issues, operational issues, and other subject matters associated with the activities of the FGUA in the Pasco Systems. Contract operations, customer service, system oversight, and a FGUA customer ombudsman will operate from the existing FGUA Pasco office at 6915 Perrine Ranch Road, near New Port Richey. The customer ombudsman will monitor responsiveness, address customer concerns, and provide community outreach. The FGUA's Pasco County office may be contacted by calling (727) 372-0115.