## ADDITIONAL HEALTH INFORMATION

### FOR CUSTOMERS WITH SPECIAL HEALTH CONCERNS

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbiological contaminants are available from the **Safe Drinking Water Hotline (1-800-426-4791).**

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

**(A) Microbial contaminants,** such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
**(B) Inorganic contaminants**, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
**(C) Pesticides and herbicides,** which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
**(D) Organic chemical contaminants,** including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
**(E) Radioactive contaminants,** which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's **Safe Drinking Water Hotline at 1-800-426-4791.**

## HOW TO REACH US

If you have any questions about this report or concerning your water utility, please contact your local FGUA office at (352) 633-9700 or visit our web site at http://www.fgua.com.

Este informe contiene información muy importante sobre su agua potable. Si tiene preguntas acerca de este reporte o su servicio de agua potable por favor comuníquese con su oficina local al teléfono (352) 633-9700 o visite nuestra página en internet http://www.fgua.com. La oficina está abierta de 8:00 AM a 5:00 PM de Lunes a Viernes.

The FGUA encourages its customers to become involved in decisions that may affect the quality of their drinking water. Customers interested in becoming involved may attend regularly scheduled meetings of the FGUA Board of Directors. These meetings are advertised in your local newspaper and also on the FGUA web site.

## SOURCE WATER ASSESSMENT PLAN

In 2025 the Florida Department of Environmental Protection per- formed a Source Water Assessment on our system and a search of the data sources indicated no potential sources of contamination near our wells. The assessment results are available on the FDEP Source Water Assessment and Protection Program website at https://prodapps.dep.state.fl.us/swapp.

This report shows our water quality results and what they mean.

### Table Notes

**A.** Results in the Level Detected column for radiological contaminants, inorganic contaminants, synthetic organic contaminants including pesticides and herbicides, and volatile organic contaminants are the highest average at any of the sampling points or the highest detected level at any sampling point, depending on the sampling frequency.
**B.** For bromate, chloramines, or chlorine, the level detected is the highest running annual average (RAA), computed quarterly, of monthly averages of all samples collected. The range of results is the range of results of all the individual samples collected during the past year.
**C.** For haloacetic acids or TTHM, the level detected is the highest RAA, computed quarterly, of quarterly averages of all samples collected if the system is monitoring quarterly or is the average of all samples taken during the year if the system monitors less frequently than quarterly. Range of results is the range of individual samples (lowest to highest) for all monitoring locations.
**D.** Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. FGUA is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, the contact information can be found in the "How to reach us" section of this report. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at http://www.epa.gov/safewater/lead

# PALMS MHP
# PWS ID# 3350981
# 2025 ANNUAL DRINKING WATER QUALITY REPORT

fgua
Florida Governmental Utility Authority

We are pleased to present to you this year's Annual Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water.

We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water.

## WHERE YOUR WATER COMES FROM

Your water is obtained from one groundwater source, which comes from the Floridan Aquifer. The water is filtered for iron removal and chlorinated for disinfection.

## HOW WE ENSURE YOUR DRINKING WATER IS SAFE

The FGUA routinely monitors for contaminants in your drinking water according to Federal and State laws, rules, and regulations. Except where indicated otherwise, this report is based on the results of our monitoring for the period of January 1 to December 31, 2025. Data obtained before January 1, 2025, and presented in this report are from the most recent testing done in accordance with the laws, rules, and regulations.

As authorized and approved by the EPA, the State has reduced monitoring requirements for certain contaminants to less often than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. As a result, some of our data is more than one year old.

## WATER QUALITY SUMMARY TABLE

### RADIOACTIVE CONTAMINANTS

| Contaminant and Unit of Measurement | Dates of sampling (mo./yr.) | MCL Violation Y/N | Level Detected | Range of Results | MCLG | MCL | Likely Source of Contamination |
|---|---|---|---|---|---|---|---|
| Radium 226 + 228 (pCi/L) | 02/2024 | N | 1.5 | N/A | 0 | 5 | Erosion of natural deposits |

### INORGANIC CONTAMINANTS

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Barium (ppm) | 02/2024 | N | 0.0095 | N/A | 2 | 2 | Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits |
| Fluoride (ppm) | 02/2024 | N | 0.095 | N/A | 4 | 4 | Erosion of natural deposits; discharge from fertilizer and aluminum factories. Water additive which promotes strong teeth when at the optimum level of 0.7 ppm |
| Nitrate (as Nitrogen) (ppm) | 12/2025 | N | 1.3 | N/A | 10 | 10 | Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits |
| Sodium (ppm) | 02/2024 | N | 15 | N/A | N/A | 160 | Saltwater intrusion, leaching from soil |

### SECONDARY CONTAMINANTS

| Contaminant and Unit of Measurement | Dates of sampling (mo./yr.) | MCL Violation Y/N | Highest Result | Range of Results | MCLG | MCL | Likely Source of Contamination |
|---|---|---|---|---|---|---|---|
| Color (color units) | 02/2025 | Y | 26 | N/A | N/A | 15 | Naturally occurring organics |
| Iron (ppm) | 02/2025, 07/2025, 11/2025 | Y | 0.67 | 0.46 – 0.67 | N/A | 0.3 | Natural occurrence from soil leaching |

As shown in the table above, we exceeded the MCL for Iron & Color in 2025. Secondary contaminant exceedances are considered to be aesthetic violations, and they are not considered by the EPA to have major health effects. The Department of Environmental Protection and the utility continue to monitor the situation.

### STAGE 1 DISINFECTANTS AND DISINFECTION BY-PRODUCTS

| Disinfectant or Contaminant and Unit of Measurement | Dates of sampling (mo./yr.) | MCL or MRDL Violation Y/N | Level Detected | Range of Results | MCLG or MRDLG | MCL or MRDL | Likely Source of Contamination |
|---|---|---|---|---|---|---|---|
| Chlorine (ppm) | Monthly 2025 | N | 1.13 | 0.64 – 2.2 | MRDLG = 4 | MRDL = 4.0 | Water additive used to control microbes |

### STAGE 2 DISINFECTANTS AND DISINFECTION BY-PRODUCTS

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Haloacetic Acids (HAA5) (ppb) | 08/2024 | N | 17.83 | N/A | N/A | MCL = 60 | By-product of drinking water disinfection |
| Total Trihalomethanes (TTHM) (ppb) | 08/2024 | N | 4.77 | N/A | N/A | MCL = 80 | By-product of drinking water disinfection |

### LEAD AND COPPER (TAP WATER)

| Contaminant and Unit of Measurement | Dates of sampling (mo/yr) | AL Exceeded (Y/N) | 90th Percentile Result | No. of sampling sites exceeding the AL | Range of Results | MCLG | AL (Action Level) | Likely Source of Contamination |
|---|---|---|---|---|---|---|---|---|
| Copper (tap water) (ppm) | 09/2024 | N | 0.0325 | 0 | 0.027 – 0.033 | 1.3 | 1.3 | Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives |
| Lead (tap water) (ppb) | 09/2024 | N | 2.3 | 0 | 1.0 – 2.4 | 0 | 15 | Corrosion of household plumbing systems; erosion of natural deposits |

We are required to periodically sample water from customer taps to determine lead and copper levels. EPA sets the lead action level at 15 ppb. For a water system to be in compliance, at least 90% of tap water samples must have lead levels below this limit. This report contains the 90th percentile and range of our most recent sampling. To view the facility's individual results for each location sampled, the contact information can be found in the "How to reach us" section of this report.

**Lead Service Line Inventory**

The facility has conducted a complete survey of all drinking water service lines, totaling over 62 individual connections. The comprehensive review included an examination of all available historical records, including record drawings and ordinance reviews, as well as over 60 pipeline inspections of homes and businesses. The facility has 60 locations that have no lead service lines and 2 are unknown. To view the Lead Service Line Inventory, you can request it from the facility, and the contact information can be found in the "How to reach us" section of this report.

In the table, you may find unfamiliar terms and abbreviations. To help you better understand these terms we've provided the following definitions:

**Action level (AL):** the concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

**Maximum contaminant level or MCL:** the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**Maximum contaminant level goal or MCLG:** the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Maximum residual disinfectant level or MRDL:** the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**Maximum residual disinfectant level goal or MRDLG:** the level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**ND:** means not detected and indicates that the substance was not found by laboratory analysis.

**ppm:** parts per million or milligrams per liter is one part by weight of analyte to one million parts by weight of the water sample.

**ppb:** parts per billion or micrograms per liter is one part by weight of analyte to one billion parts by weight of the water sample.

**pCi/l:** picocuries per liter is a measure of the radioactivity in water.