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FGUA Operations Office

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CURRENT OCCUPANT
 ADDRESS
 CITY, STATE, ZIP

Lindrick Account # 300000732

Dear FGUA Customer,

We believe that one of the most important duties of government is to provide safe and reliable water and sewer services. We take this responsibility very seriously and we're proud of the job we do for you every day. Even so, we continuously look for ways to improve our system, our product, our service and our communication.

In the last few months we've had a number of questions about the FGUA and its ownership of your system, how rates are set, what improvements have been made and are planned, and how we work with other governments in Pasco County.

Based on the questions we're getting, there is some misinformation leading to misunderstandings regarding FGUA and its operations. As a result, we prepared the enclosed Frequently Asked Questions document so that everyone has factual information.

Please know that the FGUA is a government and operates under the Florida "Government in the Sunshine" public record laws so you have complete access to any records you may wish to review. Most of these can be accessed on-line from the convenience of your home by visiting our website at www.fgua.com.

The FGUA stands committed to serving you, our customer, as well as working with your representatives and your local government, Pasco County. If I can be of any further assistance, please feel free to contact me directly at 727-375-0115.

Sincerely,

Matthew Rihs, Community Service Supervisor

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